

BOOKING TERMS AND CONDITIONS

Please read these booking Terms and Conditions carefully #

- Check-in is 2:00pm.
- Check-out is 10:00am. (Special provision for late check out or early check in may be available on arrangement with Manager).
- Maximum 2 persons in 1 bedroom cabins (cabins 1-4, 6 and 7).
- Maximum 2 adults and 2 children under 13yrs. in 2 bedroom cabin (cabin 5).
- Maximum 6 persons in the House. Plus a further 2 foldaway beds can be added depending on availability.
- Unfortunately there is no special provision for disabled access.
- Whilst children are welcome, the property is in a rural coastal cliff top setting with open dams, water sources and coastal waters. Children must be accompanied by an adult at all times whilst they are on the property.
- House bookings - a refundable security bond of \$900 is required not less than 48 hours prior to check-in. This will be debited from your account and subject to there being no damage, will be credited to your account within 7 days after check-out. Cabins - no security bond required.
- Guests and related parties may not book more than 3 accommodation units except by special arrangement
- All accommodation has a NO SMOKING policy. A charge of \$300/600 (Cabins/House) will be debited from your account to cover cleaning costs if guests smoke.
- No pets allowed.
- Cabins - cancellations made within 7 days of arrival or no show incurs a 100% cancellation fee .
House - cancellations made within 14 days of arrival or no show incurs a 100% cancellation fee.
This applies for bookings made at the free cancellation rate only. Bookings made at the discounted nonrefundable rate are unfortunately non refundable.
- * Satellite TV is free-to-air only.
- All rates are quoted in Australian dollars and include GST.
- Guests are responsible for looking after the property, leaving it in good order and in a clean condition.
- Guests also undertake to pay for damages, breakages or losses they may be responsible for during the period of their stay.
- Management reserves the right to reclaim the hired property if the hirer, members of the guest party or guest visitors cause damage or excessive mess.
- * Management reserves the right to cancel a booking in the event of unforeseen circumstances outside our control which may include damage to the property such that the accommodation of guests is not safe or reasonable.

If the property becomes for sale or is sold by the Owner, then the Owner or the Booking Agent may have to cancel the Guest's booking for the Property. Should such circumstances arise then the Booking Agent will endeavour to relocate the Guest to a holiday home of a similar standard to the property in the same area. Where this is not possible, the Owner or the Booking Agent will refund all monies paid by the Guest in respect of the Property. Upon refund of the monies paid, the guest shall have no further claims whatsoever against the Owner of the Property or the Booking agent.

ACCEPTED CARDS

- Debit and Credit Visa, Mastercard and Amex (surcharges apply) and direct debit cards.
- Your reservation is secure. All personal data is encrypted and will be processed in a secure way.

CANCELLATIONS

- Cabins - cancellations made within 7 days of arrival or no show incurs a 100% cancellation fee. House - cancellations made within 14 days of arrival or no show incurs a 100% cancellation fee.
The above cancellation policy does not apply for non refundable bookings which receive a 10-15% discount on our standard free cancellations rates.
A booking which is made at the discounted Non-refundable rate is unfortunately Non refundable.
- All rates are quoted in Australian dollars and include GST.

#By making a reservation you accept the terms and conditions including relevant cancellation policy and privacy policy .

HOLIDAY/TRAVEL INSURANCE

We strongly recommend that the Guest purchase comprehensive holiday/travel insurance at time of booking to cater for any unforeseen circumstances which may arise including accident, ill health or any other matters beyond the Guest's reasonable control.

DIRECTIONS FROM LAUNCESTON

- via Tasman Highway (A3) (292 km, 4h6m). Take the A3 out of Launceston and stay on the A3 all the way until you reach Hamptons on the Bay.
- via Midlands Highway (1) (147 km, 1h49m). Take the Midlands Highway out of Launceston and take the exit onto B34 towards Campbell Town. When you get to Swansea, Hamptons is about 12 km further South.

Watch out for the Hamptons sign on your left.

DIRECTIONS FROM HOBART

Take the Tasman Highway (A3) north towards Sorell. Stay on Tasman Highway until you reach Rocky Hills.

Keep your eye out for our signage on the right.